



Moving Guide



CLASSIC
MOVING

*"If your world doesn't
allow you to dream, move
to one where you can."*

- BILLY IDOL

Relocating can feel stressful at times. We get it.

We're here to guide you
- taking it step by step.

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.....● **STEP 1**

PREPARATION

Schedule your pre-move survey (ideally 4-8 weeks before your move)

Choose from:

- In person survey (Recommended)
- Virtual survey

During your pre-move survey

- You'll show us what's moving with you and what gets left behind.
- You can point out items that require special care.
- We will ask you questions about your move to determine the best mode of transport for your requirements.
- We will run through the entire move process - answering any additional questions that you may have.
- We'll tell you about our Platinum Concierge services - there to help you with other elements related to your move.





Personal quotation

You'll receive your quotation within 48 hours.

Your quote will include:

- All services discussed during your survey such as, packing materials, packing services, transportation, customs clearance, destination delivery service and unpacking.
- Details about how to insure your entire move.
- All of the Ts&Cs.

Once your quotation is accepted

- You will pay a deposit to secure your booking.
- Your packing date will be scheduled.
- We'll introduce you to your dedicated Move Manager – your one point of contact and to guide you through the process and documentation.
- ***HANDY TIP:** Now is the time to start clearing out and selling unwanted items before our crew arrive. If you'd like us to dispose of anything, just let your move manager know before moving day and we'll adjust your quotation accordingly.*

TRANSIT OPTIONS



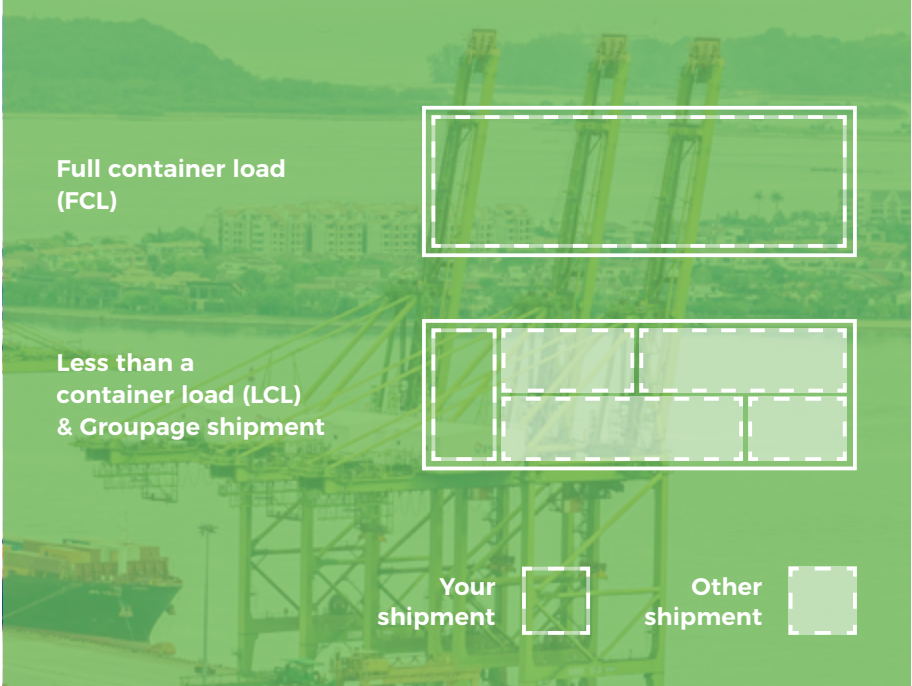
By Sea

Full container load (FCL)

An entire container that is used exclusively by you.

Less than a container load (LCL) & Groupage shipment

Your shipment will be shipped in the same container as others.





By Air

Air freight

Fly your belongings overseas using the fastest form of transportation.



By Road

Road freight

Cross border transportation of your belongings utilising our trucks.



.....● STEP 2

PACKING



Your packing crew will arrive

- Your assigned crew supervisor will be there to greet you and will do a walk through of your home with you to confirm all your requirements, highlighting what stays and what goes.
- The team will label each packed item and generate a packing inventory, this helps to make sure the right items are put into the correct rooms in your new home and that all of your belongings are accounted for. Any items that require a custom-made crate will be wrapped and carefully boxed.
- ***HANDY TIP:** Keep all of your valuables & items you will be traveling with in a separate room that the crew will not be using. Because trust us, within a blink of an eye, everything will be safely packed away and ready to go.*

.....● **STEP 3**

TRANSPORTATION

Loading

- All of your items will be carefully loaded into a shuttle lorry or directly into the sea container – this is based on the accessibility of your residence. If your container is not full, there will be a specialist brace that will ensure there is no movement during transit.

Tracking the progress of your shipment

Your Move Manager will provide you with regular updates on the status of your shipment.

- Vessel details
- Estimated time of departure/arrival
- Customs clearance status
- Delivery schedule



.....● STEP 4

ARRIVAL

Delivery

- Once your shipment arrives at your destination our partners will collect your items and deliver them to your new home.
- The team will then place furniture and boxes into the correct rooms, unwrap, assemble, and help you to unpack onto flat surfaces.
- Once your items are unboxed, they will remove all of the used packaging materials for recycling.



ADDITIONAL MOVING SERVICES

Platinum Concierge

When it comes to moving related services, we have managed it all on behalf of our customers. We have tried and tested our suppliers to make sure that our customers receive the best quality at the very best price.

To take some of the stress out of your move, our move management team will manage the additional elements of your relocation.



**Temporary
Accommodation**



**Move-in Tech
Set-up Service**



**Home
Search**



**School
Search**



**Settling-in
Services**



**Valet Un-packing
Services**



**Pet
Relocation**



**Furniture
Rental**



**Professional
Sanitising**



**Curtain Cleaning &
Cleaning Services**



**Visa & Immigration
Assistance**



**Handyman, Electrical,
Plumbing, Air-con &
Carpentry Services**

Ask us to find out more about our PLATINUM CONCIERGE SERVICE!



What our customers think

Hear what our clients
have to say about us.



Our time in Singapore came to an end at the beginning of the year with very little notice to get our move sorted. We gave you and two other moving companies a call when we started looking for quotes.

Dan came to visit us within two days, and he was a real breath of fresh air! He gave us lots of tips in terms of what to bring back home with us and what to leave behind to make our move cost effective. The advice given to us proved that you put our interests first throughout the whole processes. Everything went incredibly smoothly from start to finish.

All of our belongings arrived in perfect condition – thank you so much.

Reviewed by: Brenda Johnson

Moved from: Singapore to Perth

Really impressed with the level of service received from Classic Moving!
My wife found you guys through an expat Facebook group, you came highly
recommended from the outset which gave us real peace of mind.

I can't speak more highly of the team (especially Ria and the packing crew),
you all made our move look effortless. Your local partner in the UK were a
total asset to you and the service we had already received - communication
was great throughout; you were always one step ahead.

Thank you for also helping to organise pet transportation for
our 6YO Cavapoo, Buddy. He arrived safe and sound.
Thanks again!

Reviewed by: Michael Thompson
Moved from: Singapore to England





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unique
and
flexible
space
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